

Pro Sentry Ltd

WAKING WATCH

ABOUT US

Pro Sentry is a company that provides tailor-made staffing solutions to cater to the residential industry.

We pride ourselves on working with our clients to understand their requirements to ensure the right personnel is deployed. We create long-term partnerships, where we work in unison, to ensure a high quality of service and one which is fluid, to allow it to evolve with the changing requirements.

We hold several accreditations that allow our clients to have confidence in the services we provide, including our SIA Approved Contractor status. Pro Sentry remains unique when compared to mainstream suppliers and continues to build on the strengths of its past, whilst adopting an innovative approach for the future.

FIRE
MARSHAL
IS
ProSentry

0203 620 0200

TRAINING

150



WHAT IS WAKING WATCH

Our Waking Watch services provides Fire Wardens to buildings where they is a concern of fire risk due to flammable materials within the building.

We understand the importance of ensuring the safety and welfare of our clients' residents, visitors and employees. Waking Watch officers, including Fire Wardens and Watchmen, play a vital role in this protective measure for commercial and residential premises 24 hours a day, 7 days a week.

Our officers complete frequent patrols of the building to ensure there is no sign of fire, or anything that could contribute to a fire. Our Waking Watch patrols provide peace of mind to residents.

Waking Watch officers have a duty to be vigilant and pro-active to notice any changes which may compromise safety at their respective sites. This service is provided to a range of premises, including residential high rise building, low rise buildings where cladding may be of concern and commercial units.



We pride ourselves on our hands-on approach and passion to provide a high quality service tailored to our clients' needs.

Our Waking Watch employees are experienced, professional and customer service focused. They are proud of the role they play in protecting the safety of residents, visitors and employees; and maintain peace of mind and confidence in respect of their safety.

Our Waking Watch teams wear Pro Sentry branded high-visibility jackets, that help to identify who they are. This helps residents to identify them in the case of a fire. It will also help the fire service to identify them once they arrive on site, in the event of a fire or incase of an inspection.

We provide the following to complement our service:

Equipment

Ongoing communication with the local Fire Brigade

Individual client logins to access our e-portal and review patrolling logs

Welfare facilities for our employees

Ongoing site specific and accredited training by an examining body

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